

Cyber-Ark InterBusiness Vault

Implementation and Training Services

Creating a Secure Platform for All Business File-Transfer Operations



The Cyber-Ark InterBusiness Vault (IBV) Implementation & Training Service helps you create and maintain an effective platform for governing and managing all business file transfers; ensuring that you can exchange sensitive information with 3rd parties on a daily basis – with file transfers accomplished on time, and in a highly secure manner.

Service options include planning, deployment, training and support of your solution; as well as a variety of enhanced services to effectively leverage the solution while allowing you to focus on business as usual.

With the Cyber-Ark IBV Installation and Training Service, you will receive:

- The most secure and efficient 3rd party file transfer platform available, optimized for your specific environment. Our thorough analysis identifies how to integrate the solution into your existing network, to provide centralized management, total visibility of all file-transfer activity, and complete security for file transfers and 3rd party connectivity.
- Dramatically shorter time from product delivery to production, due to our highly skilled InterBusiness Vault implementation team.
- Lower implementation costs due to better use of internal resources.
- Assurance that all organizational requirements are identified, and all applicable features of the product will be used to meet these requirements.
- The highest quality implementation and support services based on our over 30 years in business, industry expertise, and proven methodologies.

Standard Installation & Training Service

- PHASE 1:** Pre-installation planning and requirements analysis, complete with specific file transfer use cases, formal acceptance test plan and success matrix.
- PHASE 2:** Prototyping and implementation. All components are installed and integrated with your identity management, storage management, and operational and monitoring tools. Primary use cases are configured with appropriate security, automated workflow and notifications.
- PHASE 3:** Formal and informal training ensures your staff understands how to configure and operate the solution.
- PHASE 4:** Project completion. The Acceptance Test Plan is reviewed to ensure all requirements are met, and final documentation is delivered.
- PHASE 5:** Identification of post-implementation support resource requirements.

Enhanced Services

While most organizations are able to manage the ongoing operation, monitoring and maintenance of their InterBusiness Vault, this doesn't always leave sufficient resources to follow through on additional initiatives or to maintain and update the solution to optimum levels. Conexsys offers a set of enhanced services to help you build on your security investments, while allowing your staff to continue to focus on business as usual.

These include:

- Subsequent rollouts and migrating components into production.
- Custom branding the web site for the specific application.
- Custom development to support workflow integration (ticketing systems, virus scanning, advance alerting etc.).
- Customized operational documentation to meet your existing procedures.
- Comprehensive support and maintenance programs.

Why Conexsys?

Conexsys Communications Ltd. is a unique organization, whose mission is to provide the most complete range of network and security implementation, integration and support services, using the best products and solutions on the market today.

We offer three distinctive advantages to our customers:

Compliance expertise:	Conexsys has the knowledge, experience and expertise in identifying and meeting requirements for a variety of industry and governmental compliance standards, such as the Payment Card Industry (PCI) standard, and the Sarbanes-Oxley Act. Our engineers understand the requirements and can effectively help you identify what needs to be done, and provide the resources to ensure that compliance activities do not interrupt your core business processes.
New technology expertise:	Integrating new technologies into your existing environment isn't easy, and requires significant investment in continuous staff training. Conexsys network and security experts are constantly training on new technologies, ensuring that our team has the knowledge and experience to effectively integrate these new technologies into your environment – without undue cost, delay or interruptions.
Consistent application of technologies across the enterprise:	By utilizing our specialized implementation team, we offer a solution that meets the needs of the organization, while eliminating inter-departmental inconsistencies. We work with each department to understand their needs, while implementing the solution within the standardized corporate framework. The result: the smooth operation of solutions across the enterprise.

Conexsys Project Management Methodology

We combine our nucleus of knowledge and experience with top-quality products from industry-leading manufacturers, and deliver it in a practical, multi-phase approach that ensures a thorough solution that meets your needs.

The Conexsys Project Management Methodology is based on a rigorous set of standards defined by the Project Management Institute (PMI), a leading organization in the development of Project Management standards. These capabilities allow us to staff and manage implementations of all sizes, including large-scale projects that could warrant the appointment of a dedicated Project Management Professional (PMP).

Our Project Management professionals complement your staff and provide:

- Daily task and resource monitoring.
- Project management and coordination activities including weekly reporting.
- Unparalleled expertise in the technologies with which we work.

For further information, please contact your local Conexsys representative, or visit www.conexsys.net.